Appendix 2 – Dunkirk and Lenton Ward Report

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
Sustain a balanced and cohesive community (student HMO and residential properties) Building family homes Deliver community cohesion and engagement events Improving parks and open spaces	 Lenton new build development completed in December 2017 which includes 54 independent living flats (Palmer Court), 16 bungalows, 62 family homes, 10 flats, and 3 retail units. A celebration event delivered on 7th December at Thomas Helwys Baptist Church which was attended by 250 residents/students including newly arrived NCH tenants. 17 family houses on Church Square are due to be completed in April 2018. Landscape improvements outside the Lenton new build and Maxwell Close were completed in December 2017. Approximately 400 residents including students attended the Canning Christmas event on 30th November. Priory Park is being entered for Green Flag status in January 2018 as improvement works include new pathways, benches, flowerbeds and repair works on wall that has made the park more accessible and user friendly. 	Neighbourhood Management Nottingham City Homes
Improve residents quality of life by tackling noise related Anti-Social Behaviour (ASB) • reduce noise	 The general trend from November to December 2017 shows that noise has decreased 12% in the ward. Noise incidents reported to the 101 number in November were 37 and 18 in December. (Stats are taken from the December Crime Drug Partnership NAT Report) 	Community Protection CENTRAL WEST Neighbourhood Management The University of Nottingham and Student Union Houses in Multiple Occupation (HMO) Team
nuisance relating to student parties • Late night	 25 Community Protection Warning Notices (CPNW) issued in November and December 2017. 50 Alcohol confiscations in November and December 	

gathering/on return from the City centre • Develop effective response • Deliver awareness campaigns	 2017 for Designated Public Place Order (DPPO) enforcement activity on Derby Road. Project Corridor which focuses on safety, welfare, preenforcement, engagement, communication and awareness of behavioural expectations with students has been put on hold until end of January as majority of students are away for half term. Community Trigger meeting came to an end on 6th November. As actions still outstanding another meeting in a different format is being planned for February 2018. In November, a targeted email from UofN/SU was sent to 10,000 students living in Lenton and Triangle explaining Public Space Protection Order (PSPO) covering street drinking and fines. The email was opened 6,500 times, which amounts to 27.9% of recipients. Since start of September term the HMO team are working closely with CPO and contacting landlords immediately after warning has been issued. In the first term approximately 50 landlords' have been contacted. 	
To improve the visual appearance of Dunkirk & Lenton ward Remove bins on pavements Reduce contamination Promote bulky waste Tackle untidy gardens	 In November the number of bins per property on the Drives were reviewed. As a result, a large number of bins were added or removed according to students in each property. CPOs are using targeted stickers to tackle contamination which seems to be making a difference however early days to see impact, evaluation in March 2018. Week commencing 9th November CPO focused on Cecil and Chippendale to tackle bins on pavement. Every door knocked on that had their bins out Spoke to occupants and taken names for Section 46 Information cards posted informing residents of their bin day and advising of fines if bins are regularly left out. Enforcement team has sent letters asking residents to 	Streetscene Community Protection CENTRAL WEST Neighbourhood Management The University of Nottingham and Student Union Houses in Multiple Occupation (HMO) Team

clear the alleyways where access was blocked.

- The Christmas waste audit took place on 12th December covering some of the hotspot areas in the ward including Beeston Rd, Lenton Boulevard, Derby Rd, Harrington Drive and Rolleston Drive. A total of 721 properties were visited and 113 waste related issues actioned by officers.
- Old Coach Road and Lenton Lane deep cleaned in December 2017
- Maxwell Close and Leen Walk pathway deep cleaned in January 2018.
- University of Nottingham Student Union sent postcode specific end of term waste messages pre Christmas 2017 to 6119 students from which 1618 students opened the email which equates 26.4% open rate. UoN student engagement averages 24.6% opens with the industry average 21%. 90% of students opened the emails on mobile devices.
- The Cleanliness score for the ward is 86 compared to the City score of 85.

Safer Nottingham

Priority	Progress since last area committee	Lead
Reduce burglaries by 20% per annum noted in the City Plan through; Regular Police operations High visible patrols Crime prevention activities Actions against Rogue landlords Deliver campaigns to raise awareness of students on securing doors and windows	 November to December 2017, burglary dwelling has stayed the same in the ward compared to the same period last year. Burglary dwelling, 10 incidents reported in November and 8 incidents in December 2017. Police and Community Protection continue to patrol hot spot areas, using intelligence from the Community and Neighbourhood Action Teams. University of Nottingham delivered 'Love your stuff' on Lenton Drives in November in partnership with Police and Community Protection. (Stats are taken from the December Crime Drug Partnership NAT 	Police, Community Protection CENTRAL WEST Houses in Multiple Occupation (HMO) Team The University of Nottingham
Improve safer walking and cycling provision in the ward • Creating links between green spaces to make cycling and walking a safer and pleasant experience • Increase enforcement action in hotspot areas to stop cycling on pavement	 Streetscene have started works on Leen Walk in December including painting railings, tree works and cutting back overgrown plants to make the area safer for cyclists and pedestrians. Safety audits are being put in place to paint Grove Road and Sherwin Road railway bridges by end of February 2018. Community Protection are educating cyclists not to cycle on pavement in targeted areas of Beeston Road, Dunkirk Subway, Abbey Bridge and Castle Blvd. Changes are being made to the Western Cycle corridor to improve safety for cyclists and pedestrians. NCH installing measures to introduce a Green Corridor in the Lenton new build from Derby Road to Castle Boulevard, works to be completed April 2018. 	Streetscene Neighbourhood Management The University of Nottingham and Student Union

Families Nottingham

Priority	Progress since last area committee	Lead
Increase participation of families in local activities in the ward • Promote play and youth activities • Create opportunities for families to come together at community events • Ensure activities are accessible and affordable • Emphasis on young people being aware of activities on offer	 Love Lenton event on 7th December at Thomas Helwys Baptist Church was attended by 250 residents including young people from different backgrounds. Activities were aimed at different age groups including sport activities, bouncy castle, arts & craft, dance and singing. 60 children from both primary schools in the ward took part in the Canning Christmas event on 30th November. There were over 350 people in attendance. Play and Youth Session is delivered weekly on Wednesday 3.30pm to 5pm at Dunkirk Community Centre attended by approximately 15 children. Street dance classes at the Lenton Centre on Thursdays at 5pm, 24 young people attending. 15 children attend a Pokemon Card Game Club every Tuesday at the Lenton Centre. 	Early Help and Play & Youth team The Lenton Centre Nottingham City Homes Neighbourhood Management Thomas Helwys Baptist Church and Partners.

Health Nottingham

Priority	Progress since last area committee	Lead
Raise awareness of specific health issues in the local community to improve health & wellbeing • Healthy lifestyles • Positive mental health • Domestic violence	 Progress since last area committee Public Health will report annually at Area 4 Committee. Work taking place in local schools to encourage healthy eating. Edna G Old and Dunkirk Primary have started school gardens and Eco clubs to help children understand where food comes form and encourage them to take part through gardening and cooking clubs. Student Services at the University of Nottingham offer a wide range of support services for students involved in mental health issues. The Lenton Centre offer Tasty Tuesday sessions every week to promote inclusion, equality and diversity through suppling food parcels and hot meals to vulnerable people. Thomas Helwys Baptist Church delivers a Befriending scheme for elderly and isolated residents living in the Dunkirk and Lenton ward. 75% of business in the ward are participating in the 'Take a seat' campaign, which supports elderly to combat loneliness and isolation. Events delivered on the White Ribbon campaign on Domestic Violence awareness at Loxley House on 20.11.17 for male ambassadors, 1st December at Byron House, Mary Potter 23.11.17 and Hyson Green Market on 29.11.17 	Public Health University of Nottingham DOLCA, Thomas Helwys Baptist Church The Lenton Centre Thomas Helwys Baptist Church Age friendly Nottingham/Neighbourhood Management

Working Nottingham

Priority	Progress since last area committee	Lead
Reduce unemployment in	 There has been 95 people unemployed in the ward. In 	NCC Employment and Skills Team
the ward	2016 /17 YTD, there were 100 unemployed people.	Castle Cavendish
	 Central Locality Employment & Skills Partnership meet 	
 Promote training 	quarterly to map partner's activities against agreed	
initiatives	priorities and to refresh existing Area Jobs Plan and	
 Deliver training and 	update partnership activity. This has resulted in increased	
employment support	training and employment opportunities including	
 Improve partnership 	apprenticeships.	
working among	 To participate in the Area Cluster meetings and update Area 4 Committee annually. 	
Employment services	Area 4 Committee annually.	

Key current issues taken from latest Neighbourhood Action meeting

- Managing waste in HMO's including messy gardens, side waste and bin issues in hotspot areas including Lenton Boulevard, Drives, Ednaston Road and Brailsford Road.
- Student end of term waste management issues including Christmas, Easter and Summer.
- Improving security on Leen walk for pedestrian and cyclists.
- Ongoing parking issues in the ward including Willoughby St, Park St, Church St, Palmer Court, Abbey Bridge, Lenton Boulevard, Galway and Harrowby Roads.

Opportunities for citizens to engage - forthcoming dates of events and activities

- Nottingham Action Group 'Question Time' meeting Mechanics Friday 26th January at 6pm 8pm
- Lenton Residents meeting- The Lenton Centre- Tuesday 13th February at 5.30pm
- CommuniTEA event Dunkirk Community Centre- Wednesday 7th March at 3.30pm to 6pm
- **Dunkirk Resident meeting –** Dunkirk Community Centre- Wednesday 4th April at 6pm
- Tasty Tuesdays Thomas Helwys Baptist Church- Free food parcels in Lenton every Tuesday from 5pm
- Ward walks- Every second Wednesday of the month;
 - Lenton Drives & surrounding area 14th February, 9.30am meeting at the Lenton Centre
 - Penn Ave car park 14th March, 9.30am- meeting at Penn Ave car park
 - Hillside and QMC- 11th April, 9.30am meeting outside Hillside shops